

# Youth Council Meeting Minutes

September 20, 2022

## **Meeting Summary**

1. Welcome & Attendance

## **Information/Discussion**

2. Review and Approve WIOA Youth - Incentive Payment Policy
3. WIOA Youth Connections Performance Report PY 2021-2022 - 4<sup>th</sup> Quarter and Year End
4. Youth Connections Corrective Action Plan PY 2022-2023
5. Review PowerPoint Presentation on Youth Program Special Initiatives - Summer of Success
6. WIOA Youth Success Stories
7. Other Business
  - a. WIOA Local Two-Year Plan Draft - 2022-2023
8. Adjournment

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## **Members Participating by Teleconference:**

William Armstead, Rebecca Petrie, Michael Maine, Christi Shields, Lila White, Freddie Woolfork, Aliesha Seitz

## **Members Present**

Terrance Moore, Maddie Williams, Lila White

## **Members Excused**

Teresa Bishop, Bob Cenk, Margie Dotson, David Freeland, Monica Jacobson, Robert McPartlan, Christie Shields

## **Members Unexcused**

None

## **Other Attendees**

Angie Strickland, Dannielle Brun, Melanie Tarnoff

## **Staff Participating by Teleconference and On-Site**

Shelly Batton, Christina Coble, Martin Rivera, Rachel Pamer, Jennifer Eimann

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## **Call to Order**

Terrance Moore, Chairperson, called the meeting to order at 8:05.

## **Agenda Item 2 - Review and Approve WIOA Youth - Incentive Payment Policy**

Christina Coble, WIOA Programs Manager, stated that CareerSource Research Coast (CSRC) recently revised the Statement of Work with Eckerd Connects for PY 2022-2023. As a result of language change in the Statement of Work, there were language changes made to the WIOA - Youth Incentive Payment Policy.

CSRC offers incentives to WIOA Youth participants as determined allowable and upon meeting the requirements listed for each incentive. The complete details regarding specific requirements could previously be found on the OSY/ISY Youth Connections Incentive Plans. The language changes in the WIOA - Youth Incentive Payment Policy now reference OSY/ISY Youth Connections Incentive Sheets.

In addition, under the incentive heading of Youth Positive Outcome-Enrolled in Post-Secondary Education or Occupational Skills Training, the requirement has been changed from earning an industry work readiness certificate to earning an industry-recognized credential if enrolled in a training activity. Ms. Coble stated that this language aligns with the WIOA performance metrics.

## **Agenda Item 3 - WIOA Youth Connections Performance Report PY 2021-2022 - 4<sup>th</sup> Quarter and Year End**

Angie Strickland, Program Manager, stated Eckerd Connects is CSRC's contracted WIOA Youth programs provider. WIOA Youth performance for PY 2021-2022 was a challenge due to the Covid pandemic, staffing changes, and referrals from partner agencies being down. All these issues impact how Eckerd Connects served youth last year. The year-end performance report showed WIOA Youth meeting 49% out of 110% of their established goals for PY 2021-2022.

- Total Cases Closed with Positive Outcomes: 54 Youth
- Total Youth Enrolled: 72 Youth
- Internship Placement: 38 Youth
- Successful Completion of Internship: 35 Youth
- Measurable Skill Gains (MSG) Recorded: 94.2%
- Employment Rate 2<sup>nd</sup> and 4<sup>th</sup> Qtr After Exit 83%

Ms. Strickland stated for PY 2022-2023 WIOA Youth has enrolled twenty-seven youths. She stated that things are off to a great start and that staff will continue to collaborate with partner agencies to identify and serve OSY and ISY.

## **Agenda Item 4 - Youth Connections Corrective Action Plan PY 2022-2023**

Christina Coble, WIOA Program Manager, explained that due to the challenges Eckerd Connects faced in PY 2021-2022, enrollments were down. As a result, Ms. Coble, Shelly Batton, Angie Strickland, and Danielle Brun met to formulate a plan to increase enrollment numbers and the overall performance outcomes for PY 2022-2023.

Ms. Coble explained that the plan is to be more proactive this year utilizing a more concerted effort toward outreach. Eckerd Connects developed a corrective action plan that addresses last year's deficiencies. Some of the items contained in the plan are as follows:

ISY - Targeted outreach by staff to local career and technical education programs, organizations that serve youth such as IGNITE Youth Alliance or Project LIFT, and connections with alternative schools to identify eligible youth to enroll.

OSY - Targeted outreach to students enrolled in non-credit training programs such as Certified Nursing Assistant (CNA) and Emergency Medical Technician (EMT), and students in households that are receiving TANIF or Welfare Transition.

Ms. Coble stated it was a productive meeting and these efforts have already resulted in twenty-seven youth enrollments for PY 2022-2023.

### **Agenda Item 5 - Review PowerPoint Presentation on Youth Program Special Initiatives - Summer of Success**

Rachel Pamer, WT/SNAP Programs Manager, gave an update on the Summer of Success program – St Lucie County - 2022. The Summer of Success program provides eligible youth with compensation at no cost to the sponsoring company for up to 32 hours per week for 5 weeks. All participants attend Youth Employment Success Solutions (YESS) training prior to placement. Youth are matched to a worksite according to career interests and geographical location.

Ms. Pamer presented a PowerPoint presentation:

#### Program Overview:

- Summer of Success - June 13 - July 29, 2022
- St. Lucie County Youth Ages 16-21
- One-Week Work Readiness Training (YESS)
- Five-Week Paid Internship

#### Program Outcomes:

- 96 Applications
- 75 Youth and parents attended Virtual Information Sessions
- 75 Youth accepted the Invitation to participate
- 59 Attended Youth Employment Success Strategies (YESS) training class
- 58 Youth completed YESS training class and started an internship
- 45 Youth completed internships (worked an average of 125 hours and earned an average of \$1,250)
- 7 Youth offered permanent employment
- 13 Local employers participated



### **Agenda Item 6 - WIOA Youth Success Story**

Melanie Tarnoff, Lead Career Coach, presented a success story for Samori Phillip. In 2021 Samori was enrolled in the Youth Connections program. Through hard work and perseverance, he was able to attain his GED and looked toward his main goal of entering the military.

As a direct result of his continued commitment and drive Samori became a member of the United States Army on May 10, 2022, as an E-3. Private First-Class Diesel Mechanic.

Ms. Tarnoff stated that she could not be prouder of Samori's willingness to overcome adversity and achieve his dreams.

### **Agenda Item 7a - WIOA Local Two-Year Plan Draft - 2022-2023**

Shelly Batton, Director of Programs, explained that WIOA requires each local workforce development board (LWDB) to develop and deliver a comprehensive two-year plan to the state.

The current plan presented addresses current and future strategies and efficiencies to address the continuous improvement of Florida's workforce system and its focus on customer service excellence. The plan is being presented for public comment before it is finalized and submitted to the state.

Ms. Batton explained in PY 2021-2022 the six target sectors were Construction (Skilled Trades), Advanced Manufacturing, Transportation and Warehouse (Distribution and Logistics), Professional and Business Services, Healthcare, and Leisure and Hospitality. Based on a snapshot of area demand and industries it is evident that the trajectory of the six identified target industries has changed for PY 2022-2023.

Ms. Batton stated that CSRC needs to evaluate the number of targeted industries we have, the entered wage rate, and how training dollars should be spent for the targeted industries. Specifically, in the areas of Leisure and Hospitality and Professional and Business Services. Ms. Batton explained these are two super-sectors with a broad range of sub-sectors.

Terrance Moore asked if it were possible to limit the number of sub-sectors under the Leisure and Hospitality and Professional and Business Services to focus on the areas that are in high demand. Ms. Batton responded that even though certain industries/sub-sectors may not be considered target industries the occupations can still reside on our Targeted Occupations List (LTOL) and CSRC can still invest in the right individual and opportunity.

### **Adjournment:**

Having no other business, Terrance Moore, Chairperson, adjourned the Youth Council meeting at 8:45 AM.

*Next Youth Council Meeting will be held on November 15, 2022*

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**BOARD STAFF CERTIFICATION**

I hereby certify these minutes reflect the proceedings by the Youth Council of CareerSource Research Coast, have been reviewed by the Board of Directors and approved or approved with modifications which have been incorporated herein.

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Christina Coble  
Board Staff

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Date



collaborate.  
innovate.  
lead.

