

October 21, 2025

Opening Remarks

1. Welcome & Attendance

Information/Discussion

2. LWDB 20 Primary Indicators of Performance 4th Quarter - PY 2024-2025
3. Taylor Hall Miller Parker (THMP) Financial & Programmatic Monitoring Review
4. Workforce Innovation Opportunity Act (WIOA) Youth - 1st Quarter Performance Report - PY 2025-2026
5. Workforce Innovation Opportunity Act (WIOA) Youth - Program Update
6. Workforce Innovation Opportunity Act (WIOA) Youth - Success Story
7. Adjournment

Members Participating by Teleconference:

Aliesha Seitz, Christie Shields, Lana Barros, Robert McPartlan, Terrance Moore, Lorna Landherr

Members Present

None - Teleconference Only

Members Excused

William Armstead, David Freeland, Freddie Woolfork, Tracey Miller

Members Unexcused

None

Staff Participating by Teleconference

Shelly Batton, Kate Sayger, Angie Stickland, Martin Rivera, Jennifer Eimann

Call to Order

Terrance Moore, Chair, called the meeting to order at 8:04 am. Attendance was taken.

Agenda Item 2 - LWDB 20 Primary Indicators of Performance 4th Quarter - PY 2024-2025

Shelly Batton, Director of Programs, presented the Primary Indicators of Performance for the 4th Quarter of PY 2024- 2025. Ms. Batton explained that the areas highlighted in blue reflect those performance goals exceeded (greater than 100% of negotiated). Likewise, goals highlighted in green show that performance goals were met (90-100% of negotiated), and those reflected in yellow still need to be met (less than 90% of negotiated) by CSRC.

Ms. Batton stated that the report reflects the fourth quarter results for program year 2024-25, which is the most recent performance data available. Across all metrics, we exceeded our targets throughout the entire program year.

She reviewed the WIOA Eckerd Youth Connections program results, which show that all indicators are blue, representing exceptional performance. This means our youth programs have not only met but exceeded every performance goal for the fourth quarter.

Ms. Batton stated that the WIOA Eckerd Youth Connections program has delivered outstanding performance this past program year.

Agenda Item 3 - Taylor Hall Miller Parker (THMP) Financial & Programmatic Monitoring Review:

Kate Sayger, Program Coordinator, presented the Taylor Hall Miller Parker (THMP) Financial & Programmatic Monitoring Review for the Eckerd WIOA Youth Connections program.

Eckerd received outstanding results from the annual THMP (Taylor Hall, Miller Parker) monitoring visit, which prepares the program for state monitoring in January. THMP monitors reviewed ten open youth files (new enrollments) and three exited cases with zero findings or observations. This exemplary performance reflects the strong work of the Eckerd Youth Connections team.

Agenda Item 4 - Workforce Innovation Opportunity Act (WIOA) Youth - Internal Performance Report - 1st Quarter PY 2025-2026:

Angie Strickland, Program Manager, presented the WIOA Youth Connections Performance Report for the 1st quarter PY 2026-2025.

Ms. Strickland shared the following performance measures:

- Out of School Youth (OSY) Enrollments - On Track - Goal 45 Participants - YTD 12 OSY Enrollments
- In-School Youth (ISY) Enrollments - On Track - Goal 15 Participants - YTD 4 ISY Enrollments
- Total Number of Enrollments - On Track - Goal 60 Participants - YTD 16 Enrollments
- % ISY Enrollments – Needs Improvement - Goal 25% - YTD 25% ISY Enrollments
- Work Experience (W/Ex) Internship Placements - YTD 8 Internship Placements
- W/Ex Successful Internship Completions - YTD 6 Successful Internship Completions
- W/Ex Internship Completion Percentage - YTD 75% Internship Completion Percentage
- W/Ex Expenditures - On Track - Goal \$187,500. - YTD \$41,746.29



Ms. Strickland expressed gratitude for the outstanding teamwork and partnerships that made success possible.

Agenda Item 5 - Workforce Innovation Opportunity Act (WIOA) Youth - Program Update:
Angie Strickland, Program Manager, presented the WIOA Youth program update:

Budget & Strategic Focus

Ms. Strickland stated that the WIOA Youth program has experienced a budget reduction of \$50,000 this year, prompting a strategic shift in operations and priorities. Despite decreased funding, we remain committed to serving all youth requiring our services by optimizing resource allocation and emphasizing quality over quantity in our programming.

Staff Development & Mental Health Response

Ms. Strickland stated that staff have observed a significant increase in participants presenting mental health challenges. In response, our team has pursued extensive professional development, including:

- Guardians for a New Future conference attendance
- COSA and RISE events
- Specialized mental health training webinars

These initiatives help staff understand and support participants facing issues that may be beyond our traditional scope of services.

Geographic Expansion

Ms. Strickland stated that there has been a successful expansion of our physical presence:

- **Port St. Lucie Office:** Now operational at IRSC Pruitt Campus (3 days/week)
- **Martin County:** Available at IRSC Chastain Campus (1 day/week)

Both locations operate by appointment only due to staffing constraints (single staff member covering both sites). Currently, seeing increased engagement in Fort St. Lucie with modest growth in Martin County.

Enhanced Internship Strategy

Ms. Strickland explained that the WIOA Youth program has refined their internship program to prioritize career pathways with long-term potential:

- Partnering with trades-focused employers
- Creating dual enrollment opportunities that transition to adult On-the-Job Training (OJT) programs
- Targeting positions offering higher wages and advancement opportunities
- Focusing on quality placements that maximize participant outcomes within budget constraints

Agenda Item 6 - Workforce Innovation Opportunity Act (WIOA) Youth - Success Story:

Angie Strickland, Program Manager, presented The following success story:

Melanie Tarnoff, Career Coach, was able to place her youth client, Naykerria, at an entry-level Internship at Treasure Coast Food Bank—an environment where she could develop essential She excelled beyond expectations.

The Food Bank staff praised Naykerria’s performance so highly that she was transitioned into an On-the-Job Training (OJT) position, where she was promoted to Program Coordinator. She discovered meaningful work she genuinely loved while continuing to pursue her healthcare career goals.

Her transformation has been remarkable. She became such a passionate advocate for the Youth program that she presented at a MAARC event, sharing her story to inspire other young people who feel stuck. Once unable to make eye contact or speak up, she confidently appears on video and publicly speaks about her journey.

While the video clip can only capture so much, her complete story showcases the incredible growth possible when we invest time in our youth. Watching these transformations is the most rewarding aspect of what we do.

Agenda Item 8 - Adjournment:

Having no other business, the Youth Council meeting was adjourned at 8:38 AM.

BOARD STAFF CERTIFICATION

I hereby certify that these minutes reflect the proceedings by the Youth Council of CareerSource Research Coast, which have been reviewed by the Board of Directors, and approved or approved with modifications, which have been incorporated herein.

Board Staff
Tracey McMorris

1/22/2026

Date

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